Documenting

- "If it is not charted, then it didn't happen."
- With EHR's, MORE time consuming
- Feel like you're choosing between spending time with patient vs. their chart?

Case Study 1

- Highly myopic attorney, spends all her time reading "the print" that we don't
- Informed Consent: good task candidate, discussed 1% risk of loss BCVA, discussed need for reader in the future, discussed possible haloes and glare at night - "discussed at length", discussed possibility of dry eyes following surgery
- What's going to happen after LASIK?

Case Study 1

- Comes in post-op, diagnosis of flap stria
- That's about all the chart said
- 2 weeks: "Pt. Comments: not happy with VA"
- Visual acuity was 20/200, 20/40-20/40, 20/25
- "Plan: RFC 2 wks."
- Doctor explained to patient what happened, and plan of "watchful waiting" to see if resolves, and treatment if it doesn't
- NOT charted
Case Study 1
- Stria persisted, VA unchanged at 1.5 mos.
  - "Plan: IRC 1.5 mo."
- Patient went for second opinion - recommended lif/smooth
- Then went to lawyer
- Biggest problem in the case was discrepancy between what Dr. said his plan was, and what he charted

Case Study 2
- Cataract Surgery patient, 65 y/o female
  - 4+ NSC
  - Complicated by torn capsule, fragment in vitreous
- Post-op, developed IOP of 56
  - Panorex test, Glaucoma meds
  - Doctor was very attentive to patient
  - Daughter working 2 jobs for Christmas
  - Personally drove Pt to appointments
  - Saw her on weekends in the office
  - Explained need for PPV surgery, her refusal

Case Study 2
- 2nd, 3rd visits - IOP from 20's to 50's
- More meds, More wound "busying"
- Chart did not reflect:
  - Conversations with daughter re: need to see more often
  - Conversations with patient re: her refusal of PPV
  - Giving patient glaucoma drop samples to encourage use
  - Giving patient A8 class after wound "burnt"
  - Taking patient to office visits himself
  - Set up dupl. with glaucoma specialist, Pt and daughter refused to go

Case Study 2
- What should I do?
  - Defend?
  - Settle?