



Financial Disclosure Statement

My name is Corinthia Worrell. I am currently the Marketing Manager employed full-time at Cape Fear Eye Associates, PA in Fayetteville, North Carolina.

I have no relevant financial relationship(s) within the products or services described, reviewed, evaluated or compared in this presentation.

I am a member of the board of directors at the Vision Resource Center in Fayetteville, NC, but receive no compensation.

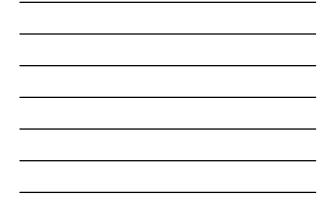


Objectives

Analyze your **Social Media Rating** as well as your competitors

- Understanding Business Blogging and lead generation
- Merge social media with your Existing Marketing efforts
- Increase your Search Engine Optimization (SEO) status
- Create exceptional HD Videos of your business at little to no cost







Do a SWOT Analysis

Strengths, Weaknesses, Opportunities and Threats

Strengths

- What are we really good at?
- What are our unique competencies?
- Where do we beat our competitors?

Weaknesses

- What are we really poor at?
- What resources are we short of?
- Where are we at a competitive disadvantage?

Do a SWOT Analysis

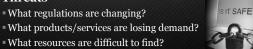
Strengths, Weaknesses, Opportunities and Threats

Opportunities

- How could we improve our practice?
- How could we improve our efficiency?
- What new products/services/markets could be added?

Threats

• What regulations are changing?



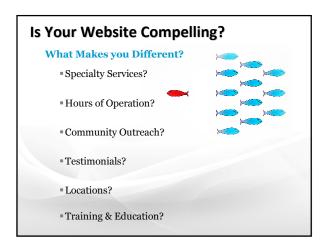
What are our competitors doing?











Tools for a Successful Website

EASY navigation

- Eye-catching home page
- Search box
 Helpful links
- Services offered
- Physician & staff bios
- Contact us
- Contact us
- Frequently asked questions
- Map to office(s)
- Financing options calculator
- Photo page
 Separate page & link for each location
 Testimonial page

RIGHT

- Career opportunity page
- Survey

Blog page

- What's new

Social media links

Videos

Videos Photos Videos Photos Videos Photos Videos Photos Videos

How to get NOTICED

Setting yourself apart

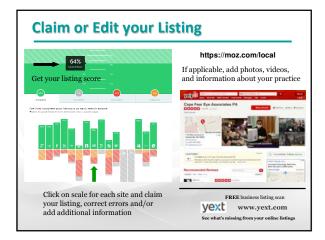
- Update YOUR Website add videos, educational material, blog, photos, add personal information about doctors & staff patients like to know their human too Specialty services – meaningful rearyour practice
- Educational seminars gives patio doctors and facility

- doctors and facility Decrease patient wait time word-of-mouth Thank you program send the old fashion ea Offer low-interest financing options Send welcome letters, birthday or anniversar reminders treat your patients like family Listen to your patients remember they are t successful practice



#1 Starting Social Media Inbound Marketing – A holistic, data-driven approach to marketing that attracts individuals to your brand and converts them into lasting customers. Quantum media (quantity or amount) - Broad range of diverse group of media organizations. Marketing, strategic planning, new product development, as well as non-profit organizations. • Where do **YOU** rate in social media Areas that need improvement - Lead generation = SEO - Blogging = Mobile



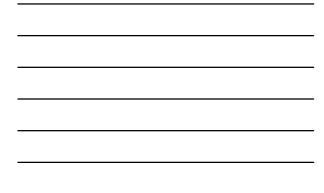


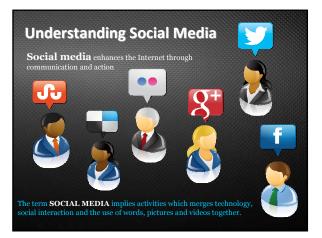














What Social Media do I choose

"ONE" social media CAN'T survive on its own

Use ALL forms of social media – Don't concentrate all your marketing in one area "social media is constantly changing."

In-House Marketing - Create a strong internal marketing program.

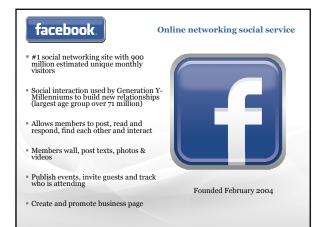
- Professional and social interaction with Primary Care Physicians



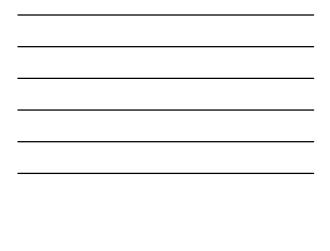
- A recorded message for callers "on hold"
- Maintaining a bright, cheerful attractive setting Never feel intimidated to ask for referrals from very satisfied patients (collect surveys)

Community Outreach – Get involved in your community! Support an organization that meets your mission statement









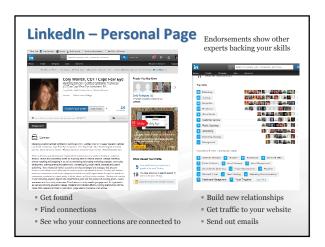




































#2 most popular social networking site with over 310 million unique monthly visitors

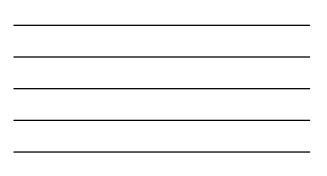
Ewittery Twitter Terminology

- Tweet
 - A standard message on Twitter containing 140 characters or less

 Retweet
 - A tweet that has been re-shared to all of a users' followers

 Hash tag
 - The # symbol is used to tag keywords or topics in a tweet to make it easily identifiable for search purposes
- <u>Mention</u> Tweets can include replies and mentions of other users by preceding their usernames with the @ sign
- <u>Handle</u> This designates your username and accompanying URL at http://twitter.com/handle
- Feed The stream of tweets on your Twitter homepage comprised of all the accounts you follow
- Lists Twitter provides a mechanism to list users you follow into groups or curated lists showing tweets of all the users in the list
- <u>Direct Message</u> Also called a DM, this represents Twitter's direct messaging system for private communication amongst users.









The American Academy of Ophthalmology

- February Age Related Macular Degeneration Awareness & Low Vision Awareness Month
- March Workplace Eye Wellness Month
- April Sports Eye Safety Month & National Minority Health Month
- May- Healthy Vision Month & UV Safety Month = June – Cataract Awareness Month & Fireworks Eye Safety Month
- July Celebrate Senior Independence
- August Children's Eye Health & Safety Month/Back to School Eye Health
- September Healthy Aging Month
- October Eye Injury Prevention Month & Halloween Safety Month. World Blindness Awareness Month
- November Diabetic Eye Disease Awareness Month
- December Safe Toys & Celebration Month





Pinterest

A visual discovery tool that people use to collect ideas for their interests

One of the fastest growing social networking websites today

www.pinterest.com

- Collecting and sharing different things you find on the web Digital bulletin board or scrapbook for
- collecting things you find online Create individual boards
- Follow pins saved by friends and other
- users Save and repin pins you like to your pin
- boards 65% of Pinterest's users worldwide are Women

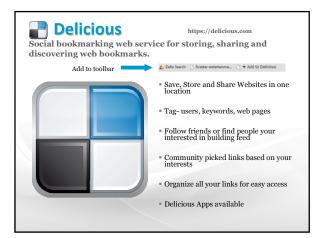
- Grow your business and branding

Launched March 2010

People in the United States are 70% more likely to buy an item they find through Pinterest than if they found it on a company website, according to shopify.









https://instapaper.com

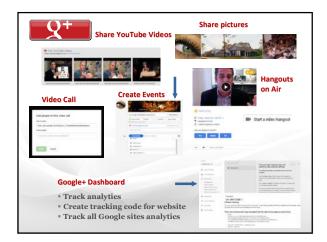
A website, a bookmarklet and an app that lets you save articles for later and read them anywhere.

- iPhone & iPad install the bookmarklet in Safari. Save, store and share websites in one location
- Android once you downloaded the app, navigate to an article in your Android browser. Choose "share" and select Instapaper
- Choose "share" and select Instapaper Email send articles, videos & long emails directly to your account by emailing your personal instapaper address Save from other Apps Hundreds of iPhone and iPad apps let you save directly to Instapaper Browse find great reads quickly in Instapaper's editorial and socially-curated browse section Kindle, and entent to your Kindle theorem
- Kindle send content to your Kindle through
- the Instapaper website













õ heeteerite			2		
	1				
			Sector constitution		
View ALL your social media str	eams		1		
				•	
Annual An			Contractorion		
And a second sec					
Contract (Annual)		And a second			
The second	9999 🛀	annald, black / Angen Tages Tages 1997 Martine Tage II. J. And Martine & Source Martine	Carl Social Annual Annua		
			And a state of the second	Contraction of Contraction	
And Annual Control of			NOR	000000000	CONTRACTOR OF
. 11 7					
Add Free Apps	Grani Heise.	1	0 Y 8 + 1	entition a	
	Cory	-	(5)		
<u>60</u>	100	entralization investor			
	Rij barat kelente			Martin Martin Martin	
*	······································	B	The former of the second secon	Carles for Instants.	Carfor to Asses
	Ing Harted, Citl. Cop.	Car Neral	Carler for more	Carles for Institution.	Caper from type interesting
Organize your social	Carles for Anna	Cape from Type Appendix.	Interest Standards, P	A Starter Pagers, CO. 60	Contractor of
media in "one" place	Reality of Description	Testan (Section)	A Hart Freed, Stat	A lost Suppose All	A Harry Rapon, 16, 16
	Mager Standards (n., 10)	Cape from Epie Annual A	Can far be been	Restaura i foreitette	to Labo Treposit Cape







Instagram

http://instagram.com

- Share your life with friends through pictures
- = Tell your story through a series of pictures
- Snap photos with mobile phone and share pictures as moments happen "real-time"
- Filters will transform photos into professional snapshots
- Fast and efficient uploading
- Share photos instantly on Flickr, Facebook and Twitter
- Sync photos with your computer and print when you like



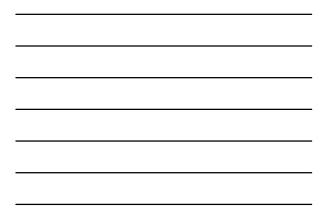
Most used photo sharing site by Generation Z













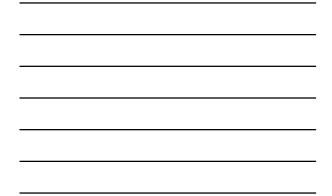
You Tube

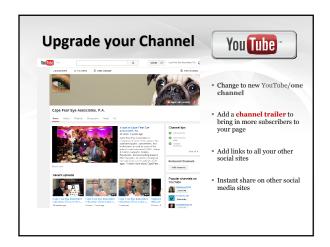
- You-Tube is owned by Google Upload, view and share videos

- Short original videos
- Educational videos
- Distribution platform for original content creators and advertisers
- = Fan Finder reach viewers who are more likely to like your videos/channel
- = Overview/demographics/analytics



https://www.youtube.com Launched February 14, 2005

















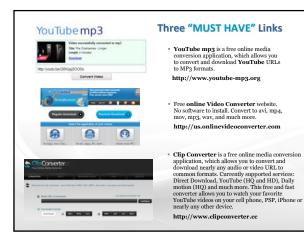








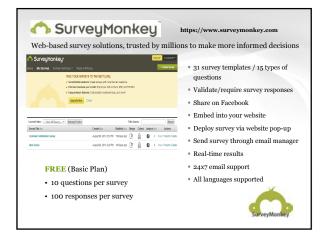






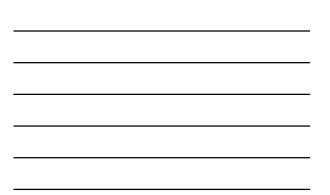














































 Top 15 most popular search engines - ebizmba.com
 Organic Advertising Vs. Paid Advertising Chron.com - smallbusiness.chron.com
 The Brief History of Social Media - http://www2.uncp.edu/home/acurtis/NewMedia/SocialMedia/SocialMediaHistory.html
 Trendspottr: About Us - trendspottr.com
 McFadyen & Sumner – 57 Ways to Grow Your Business
 Marketo - http://www.marketo.com/definitive-guides/social-marketing
 Mixi - Wikipedia, the free encyclopedia - en.wikipedia.org
 Hubspot - http://www.hubspot.com/what-is-hubspot
 Ecommerce Software, Online Store Builder, Shopify shopify.com
 Small Business Marketing from Constant Contact - constantcontact.com
 Twitter 101: What is Twitter Really About? Social Media Today - socialmediatoday.com
 Twitter - Wikipedia, the free encyclopedia - en.wikipedia.org
 Word reference - http://www.wordreference.com/es/translation.asp?tranword=eye
 Vimeo - Wikipedia, the free encyclopedia - en.wikipedia.org
 What are PowerListings? - yext.com
 How not to promote your practice -http://www.aaos.org/news/aaosnow/feb14/managing3.asp
 Google - Products - google.com
 Delicious - http://en.wikipedia.org/wiki/Delicious_(website)
 American Academy of Ophthalmology - aao.org
 What is Google Blogger? - google.about.com · by Marziah Karch
 Picasa - Wikipedia, the free encyclopedia - en.wikipedia.org
 http://heidicohen.com/47-social-media-facts-what-they-mean-for-your-marketing
 About Flickr- flickr.com
 Marketing trends 2014 -http://www.marketingtechblog.com/infographic-10-hottest-trends-social-media-marketing
Product List - vistaprint.com
 Everything You Need to Know About SurveyMonkey - surveymonkey.com
 About MailChimp - mailchimp.com
 What is HootSuite?: HootSuite Help Desk - help.hootsuite.com
 7 Reasons Why You SHOULD Use Hootsuite - iag.me
 About Pinterest - http://about.pinterest.com/basics
 Animoto - Make & Share Beautiful Videos Online - animoto.com
 Forbes - http://www.forbes.com/sites/jaysondemers/2014/02/04/the-confluence-of-content-and-social-media-insights-for- success-in-2014
 Snapfish – snapfish.com
About Tumblr - tumblr.com
 5 best & worse sm trends 2014 -http://www.fastcompany.com/3024607/dialed/5-of-the-best-and-worst-social-networking- trends-for-2014
 What Is Tumble? TIME.com - techland.time.com - by Doug Aamoth

