1. Our doctors provide the HIGHEST QUALITY of primary and tertiary ophthalmic patient care in our area.
   - Strongly Agree
   - Agree
   - No Opinion
   - Disagree
   - Strongly Disagree
   Comments:______________________________________________________________

2. Our doctors consistently demonstrate a high level of PROFESSIONALISM AND CUSTOMER SERVICE.
   - Strongly Agree
   - Agree
   - No Opinion
   - Disagree
   - Strongly Disagree
   Comments:______________________________________________________________

3. The support staff consistently provides the highest level of PROFESSIONALISM AND CUSTOMER SERVICE possible for our patients.
   - Strongly Agree
   - Agree
   - No Opinion
   - Disagree
   - Strongly Disagree
   Comments:______________________________________________________________

4. In general, our PATIENTS are happy and satisfied customers.
   - Strongly Agree
   - Agree
   - No Opinion
   - Disagree
   - Strongly Disagree
   Comments:______________________________________________________________

5. We have a highly skilled HIGH PERFORMANCE team in place.
   - Strongly Agree
   - Agree
   - No Opinion
   - Disagree
   - Strongly Disagree
   Comments:______________________________________________________________
6. Our FACILITY is modern and updated to meet the needs of the community.
   - Strongly Agree
   - Agree
   - No Opinion
   - Disagree
   - Strongly Disagree
   Comments:______________________________________________________________

7. We have the latest and most up-to-date DIAGNOSTIC EQUIPMENT available for our patients.
   - Strongly Agree
   - Agree
   - No Opinion
   - Disagree
   - Strongly Disagree
   Comments:______________________________________________________________

8. My MANAGER treats me in a fair and consistent manner.
   - Strongly Agree
   - Agree
   - No Opinion
   - Disagree
   - Strongly Disagree
   Comments:______________________________________________________________

9. Our DOCTORS treat me in a fair and consistent manner.
   - Strongly Agree
   - Agree
   - No Opinion
   - Disagree
   - Strongly Disagree
   Comments:______________________________________________________________

10. I have the PROPER TOOLS AND RESOURCES to perform my job each day.
    - Strongly Agree
    - Agree
    - No Opinion
    - Disagree
    - Strongly Disagree
    Comments:______________________________________________________________
11. I have enough PHYSICAL SPACE to perform my job adequately.
   - Strongly Agree
   - Agree
   - No Opinion
   - Disagree
   - Strongly Disagree
   Comments:______________________________________________________________

12. I feel that my personal level of COMPENSATION is fair according to the marketplace and my job duties.
   - Strongly Agree
   - Agree
   - No Opinion
   - Disagree
   - Strongly Disagree
   Comments:______________________________________________________________

13. I feel that my BENEFIT PACKAGE is fair and consistent with the marketplace.
   - Strongly Agree
   - Agree
   - No Opinion
   - Disagree
   - Strongly Disagree
   Comments:______________________________________________________________

14. Our OPTICAL DEPARTMENT provides the very best customer service and frame selection within our community.
   - Strongly Agree
   - Agree
   - No Opinion
   - Disagree
   - Strongly Disagree
   Comments:______________________________________________________________

15. Please provide us with any additional comments that are important to you.

   __________________________________________________________________________

   __________________________________________________________________________

   __________________________________________________________________________